



Course

Crew Resource Management Training

CRM for Cabin Crew

Course Description

The Crew Resource Management (**CRM**) Training is a mandated requirement for cabin crews primarily for improving air safety. It focuses on interpersonal communication, leadership, and decision making in the cabin and cockpit and includes the requirements of EASA reg. Part ORO.

The training shall promote safety and enhance the efficiency of operations by conveying knowledge, skills, and attitudes including communication, situational awareness, problem solving, decision making, and teamwork.

Course Content

Our multimedia based training courseware prepares participants for the operational duties relevant to every-day practice in a targeted manner.

For this the students have to look into the following:

- Human factors in aviation
- General instructions on CRM principles and objectives
- Human performance and limitations
- Human error and reliability
- Attitudes and behaviours
- Stress and stress management
- Fatigue and vigilance
- Assertiveness
- Situation awareness
- Information acquisition and processing

Target Groups

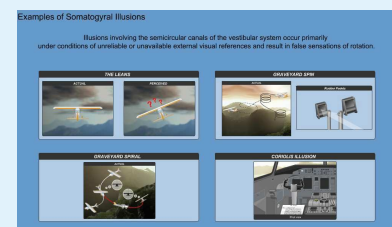
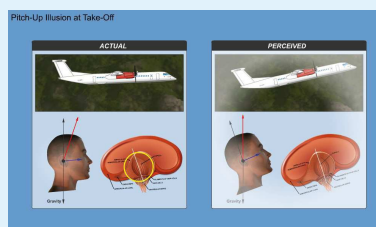
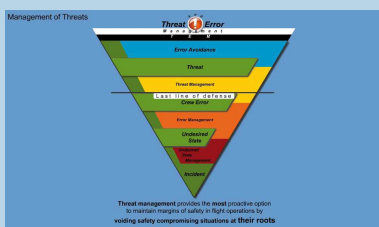
Cabin Crew Members

Course Duration

1,5 hours

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