



## Course

### Course Description

# FOO Human Factors

The course “**Human performance relevant to operations or dispatch duties (CRM/DRM)**” has been designed to fulfill the annual recurrent training requirements for Flight Dispatcher.

**The course is provided as Web Based Training and includes the following topics:**

- The meaning of Human Factors / Basic Concepts
- Flight Safety Concepts
- Cultures in Aviation
- Body rhythm and sleep
- Human information processing
- Attention and vigilance
- Perception
- Memory
- Human Error and Reliability
- Decision Making
- Avoiding and Managing Errors
- Human behavior
- Human overload and underload

The recurrent training can be completed by a questionnaire if required by the operator.

### Application

The **backbone** of the course is the **Learning Management System (LMS)** which allows the person responsible for the training to organize, track and document all training activities.

Study progress, total time spent, the attempts per lesson, the stage test results and the general progress of each trainee are constantly monitored and documented by the Learning Management System to satisfy all documentation requirements.

### Course Duration

5 hours

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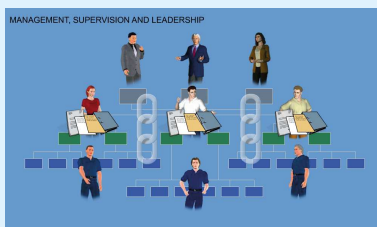
PRODUCT INFORMATION

**Example**

As a result, the aircraft

- "Slashes" through the localiser
- overshoots aim
- Goes into an unstable approach

**Remember**  
When the aircraft is in an undesired state, the basic task of the pilot is undesired aircraft state management instead of error management.



COMMUNICATION WITHIN AND BETWEEN TEAMS

What caused this loss?

47 screws were missing!