



## Course

### Course Description

### Course Content

# General Aviation Knowledge

for Cabin Crew Member

Applicants for a cabin crew attestation shall complete an **initial training course** to familiarise themselves with the **aviation environment and to acquire sufficient general knowledge and basic proficiency required** to perform the duties and discharge the responsibilities related to the safety of passengers and flight during normal, abnormal and emergency operations.

General **theoretical knowledge of aviation and aviation regulations** covering all elements relevant to the duties and responsibilities required from cabin crew:

- Aviation terminology
- Areas of operation
- Theory of flight
- Passenger distribution
- Meteorology
- Effects of aircraft surface contamination

**Human factors in aviation**, general instructions on CRM principles and objectives, human performance and limitations

**Personality awareness**, human error and reliability, attitudes and behaviours, self-assessment; stress and stress management; fatigue and vigilance; assertiveness; situation awareness, information acquisition and processing.

### Basic first-aid

In-flight **medical emergencies** and associated first-aid

**Dangerous goods** in accordance with the applicable ICAO Technical Instructions

**General security aspects** in aviation, including awareness of the provisions laid down in the appropriate European Regulation.

### Fire and smoke training

**infoWERK Medien & Technik GmbH**  
Egger-Lienz-Str. 130  
A - 6020 Innsbruck | Austria  
Phone: +43 (0)5238 52099 - 0  
Fax: +43 (0)5238 52099 - 40

E-Mail: [info@infowerk.systems](mailto:info@infowerk.systems)  
**Website: [www.infowerk.systems](http://www.infowerk.systems)**  
Facebook: [www.facebook.at/infowerk](http://www.facebook.at/infowerk)  
YouTube: [www.youtube.com/InfowerkZirl](http://www.youtube.com/InfowerkZirl)

PRODUCT INFORMATION

