



Course

Human Factors Training

For Maintenance

Course Description

The Human Factors Training is an **interactive state-of-the-art multimedia based training** and is **based** on the Human Factors concepts **prescribed by the Aviation Authority**.

The course combines rich multimedia graphics with text, audio narration and interactive elements. It is offered in **various languages** (English, German etc.), has a course duration of **6-7 hours average processing time** and can be used for **Human Factors Initial or Continuation Training**.

Target Groups

- Maintenance technicians studying for their engineering license
- Personnel involved in any maintenance, management and/or quality audits as well as authorities

Training Goals

The specific goals of the course are to:

- Guarantee efficiency and safety through human performance in the day-to-day work
- Ensure a long-term awareness about human errors causing aviation incidents and accidents
- Give an understanding of the application of human factors and human performance capabilities in addition to the necessary expertise related to the job

Course Content

The web-based training covers the following topics:

- The Need to take Human Factors into account
- Incidents attributable to Human Factors
- Human Performance and Limitations
- Social Psychology
- Factors affecting Human Performance
- Physical Environment, Tasks and Communications
- Human Error
- Hazards in the Workspace

Course Duration

7 hours

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PRODUCT INFORMATION

