

Letter of Conformity

This is to confirm that the

“Part FCL - KSA 100 Training“

provided by infoWERK Medien & Technik GmbH, setup on the LMS Training Portal is in compliance with:

APPENDIX TO AMC1 FCL.310; FCL.515 (B); FCL.615 (B) THEORETICAL KNOWLEDGE EXAMINATIONS

The following theoretical training topics are included:

Knowledge, Skills and Attitudes (KSA)

- ICAO Core Competencies
- Communication
- Leadership and teamwork
- Problem-solving and decision-making
- Situation awareness
- Workload management
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Additional Threat and Error Management (TEM)

- Upset prevention and recovery training (UPRT) resilience
- Mental Maths

All requirements and updates are documented in infoWERK's internal Quality Management System.

Wolfgang Lachinger
COO

Innsbruck, March 2021