

Letter of Conformity

This is to confirm that the

Human Factors Initial & Recurrent Training **for Part 145 Organisations**

provided by infoWERK Medien & Technik GmbH, setup on the LMS Training Portal is in compliance with:

Continuing Airworthiness CR (EU) 1321/2014 (amended by CR (EU) 2015/1088 and CR (EU) 2015/1536) ANNEX II GM145.A.30

As the training will be presented on a generic level, an additional introduction into the organisations existing HF programme in use, shall be performed by the customer.

Training Syllabus:

1. General/Introduction to human factors
2. Safety Culture / organizational Factors
3. Human Error
4. Human Performance and Limitations
5. Environment
6. Procedures, Information, Tools and Practices
7. Communication
8. Teamwork
9. Professionalism and Integrity
10. Organisation's HF program

All requirements and updates are documented in infoWERK's internal Quality Management System.



Hansjörg Lotter
CEO

Innsbruck, July 2017