

## Letter of Conformity

This is to confirm that the

**“Introduction to Safety Management System v02“**

provided by infoWERK Medien & Technik GmbH, setup on the LMS Training Portal is in compliance with:

**AMC1 ORO.GEN.200(a)(4) Management system**

The following theoretical training topics are included:

Safety philosophy and Regulations incl:

- Safety Definition
- The Concept of Safety
- Accident Causation
- Active and Latent Conditions
- Latent Conditions
- Errors and Violations
- The Practical Drift
- Lessons Learned
- People, Context and Safety
- Safety Culture
- National Culture
- Organisational Culture

Hazards incl:

- Potential Hazards on the Apron
- Categorization of Hazards
- Just Culture

Organisations SMS Program incl:

- Reporting errors
- Disciplinary policy
- Error investigation
- Action to address problems
- Feedback

All requirements and updates are documented in infoWERK's internal Quality Management System.

Wolfgang Lachinger  
CEO

Innsbruck, February 2019