

Letter of Conformity

This is to confirm that the

“Volcanic Ash Avoidance Training v01“

provided by infoWERK Medien & Technik GmbH, setup on the LMS Training Portal is in compliance with:

**AMC/GM TO ANNEX III (PART-ORO)
GM2 ORO.GEN.200(a)(3)**

The following theoretical training topics are included:

- pre-flight planning (volcanic ash advisory centres / Hazard and Risk Assessment);
- communications with ATC;
- in-flight monitoring of engine and systems potentially affected by volcanic ash cloud contamination;
- recognition and detection of volcanic ash clouds and reporting procedures;
- in-flight indications of a volcanic ash cloud encounter;
- unreliable or erroneous airspeed;
- engine-out and engine relight;
- operations to/from aerodromes/operating sites contaminated with volcanic ash.

The following operator specific information is not included:

- in-flight monitoring of volcanic ash cloud affected areas and avoidance procedures;
- diversion;
- procedures to be followed if a volcanic ash cloud is encountered;
- non-normal procedures for engines and systems potentially affected by volcanic ash cloud contamination; and
- escape routes.

All requirements and updates are documented in infoWERK's internal Quality Management System.

Wolfgang Lachinger
CEO

Innsbruck, February 2019